



Johannesburg
Stock Exchange

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SERVICE HOTLINE

REFERENCE NUMBER: 271/2019

18 December 2019

DELAY OF THE EQUITY DERIVATIVES AND CURRENCY DERIVATIVES NLMD PRODUCTS DISSEMINATED 17 DECEMBER 2019

The JSE encountered a technical problem with the production routines on the evening of Tuesday, 17 December 2019. This problem resulted in the production and dissemination of the Equity Derivatives (ED.Zip) and Currency Derivatives (CD.Zip) data files being delayed.

The problem was due to a statistics calculation dependent process running longer than anticipated which unfortunately delayed the production of the data files.

Further root cause of the problem is currently being assessed as to what measures will be put in place to try and mitigate this specific type of problem from happening again.

We apologise for the impact to your operations and resultant inconvenience to your data clients.

Market / Service:

Equity Derivatives Markers Data
Products

Currency Derivatives Market Data
Products

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or e-mail customersupport@jse.co.za

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